



Making a Difference

LEOMINSTER (MASS.) CREDIT UNION

LYDIA VAZQUEZ, Assistant Vice President of Residential Lending and Fair Lending Compliance at **LEOMINSTER (MASS.) CREDIT UNION**, has been named a Credit Union Rising Star by the Cooperative Credit Union Association.

The award honors “outstanding New England credit union employees under the age of 50 who make notable impact in their institutions or the credit union industry.”

Vazquez joined LCU in 2013 as the fair lending officer and oversees the credit union’s compliance with fair lending, secondary market guidelines and underwriting policies. At LCU she has created a fair lending program, CRA monitoring systems and regulatory training sessions.

She holds the Credit Union Compliance Expert (CUCE) professional designation and is working on her Bachelor’s Degree in business through the New England Business of College.

Vazquez also founded Willie’s Warrior’s, an organization dedicated to raising funds for cancer awareness now in its fourth year.

“We are very proud of Lydia,” said **JOHN J. O’BRIEN**, President and CEO of Leominster Credit Union. “This is a very well-deserved honor. Lydia’s commitment to her community, as well as to LCU is what makes her a Rising Star.”

Leominster Credit Union has nearly 50,000 members and more than \$600 million in assets. LCU has seven branch locations in Leominster, Worcester, Clinton, Holden, Sterling and North Leominster, Massachusetts, with ATM services at all branch locations. Visit leominstercu.com or call (800) 649-4646 for more information.



Lydia Vazquez

TRUHOME SOLUTIONS

On April 3, 2017, **TRUHOME SOLUTIONS**, a Lenexa, Kansas-based Credit Union Service Organization (CUSO), converted its servicing of more than 38,000 credit union member mortgage loans to the Black Knight MSP system.

Since its founding in 2004, Truhome Solutions has helped credit unions across the United States serve their members with a full suite of private-labeled originations, secondary marketing and servicing solutions.

“We’ve provided private labeled mortgage servicing to credit unions for more than 10 years,” said **DOUG HOELSCHER**, President of Truhome Solutions. “Our partnership with **BLACK KNIGHT FINANCIAL SERVICES** will bring tremendous efficiency to our mortgage servicing operation, and allow our team to place even greater focus on serving our credit union partners and their members.

For more information about Truhome Solutions, which is 100% credit union-owned, visit www.Truhome.com.

HEARTLAND CREDIT UNION

CRIS LUST, Vice President of Mortgage Lending at **HEARTLAND CREDIT UNION** in Springfield, Illinois, has been honored with the 2017 Capital Area Realtors® (CAR) Affiliate of the Year Award.

Lust has been an active affiliate member of the organization since 1998. She was chosen for her knowledge of the real estate field, loyalty to the



Cris Lust

advancement of the association, high principles and standards in the conduct of real estate, and her outstanding leadership skills.

CAR represents real estate licensees and others with an interest in real estate who wish to expand the professionalism of the real estate industry. CAR provides education for its members and the public to enhance the image of the real estate professional and to build

the knowledge base of the public.

CAR, founded in 1921, has approximately 700 members who are involved in various aspects related to the sale, purchase, exchange or lease of real property in Sangamon, Menard, Christian and Macoupin counties. CAR has more than 225 affiliate members for individuals and firms engaged in related industries.

Heartland Credit Union, founded in 1946, has more than 30,000 members and \$280 million in assets.

■ INTERRA CREDIT UNION

Eight women who work in the Loan Department at **INTERRA CREDIT UNION** in Goshen, Indiana, participated recently in the Women's Build, sponsored by Habitat for Humanity of Elkhart (Ind.) County.

STEPHANIE WELDY, a Mortgage Loan Originator at Interra, had been a Habitat for Humanity volunteer for several years. When she received information about this year's Women's Build in Elkhart, she thought it would be great to get her co-workers involved. She then contacted three other originators, **PEGGY GUYAS**, **LORI BOLYARD** and **PEGGY MILTON**.

"We received full support to work on the Habitat project from our manager, **ANDY HARLOW**," Weldy noted, and others were invited to participate. Additional participants included mortgage and loan personnel **HEATHER MAUCK**, **SARA MILLER**, **LEXY HAYFORD**

and **SHARON SHILTZ**.

The eight-member team donated \$600 personally. The credit union supported the cause by adding \$400 for a \$1,000 donation. The Interra team also worked at the building site one day from 8 a.m. to 2:30 p.m.

"There is a culture in our department that encourages volunteerism," Weldy said. "Service opportunities help develop relationships within the communities Interra serves, both professionally and personally." For example, the person whom served lunch at the site was a local Realtor whom Stephanie had not met.

Interra Credit Union serves more than 73,000 members at 16 offices in Elkhart, Kosciusko, LaGrange, Marshall and Noble counties in Indiana, and via a suite of robust electronic services at interracu.com. With a strong financial base, Interra's assets have grown to more than \$900 million.



Interra Credit Union employees who participated in the Habitat for Humanity Women's Build in Elkhart, Indiana, are, from left, Lori Bolyard, Stephanie Weldy, Sharon Shiltz, Heather Mauck, Peggy Guyas, Sara Miller, Lexy Hayford and Peggy Milton.

■ DATCU CREDIT UNION



DATCU Credit Union won its first "Best of Denton" award as Best Mortgage Company in 2017. Singled out for recognition was the Real Estate team. They are, from left, (back row): Robin Lyle, Dustin Hoffman, Stan Sydow, Tanisha Smith and Kinsey Boyd; (front row): Janice Sheppard, Chauna Jubera, Liza Tyrer, Boomer West and Matt Iserman.

DATCU CREDIT UNION was recently voted "Best of Denton" by readers of the *Denton Record-Chronicle*. This is the sixth consecutive year that the Denton, Texas-based credit union was named "Best Financial Institution" and the first time since the inception of the Readers' Choice Award that it was named "Best Mortgage Company for 2017".

The local recognition program has been a community event for 24 years with voting open to the public. This year more than 150,000 votes were cast.

"We appreciate that the community feels good about the service that we provide and that they recognize our commitment to outstanding service" said **GLEN MCKENZIE**, DATCU President and CEO. "I am especially proud of our Real Estate team as this is the first time they have received this recognition." McKenzie recognized **JANICE SHEPPARD**, Senior Vice President of Real Estate, and her team for "an outstanding job."

DATCU Credit Union, founded in 1936, serves more than 90,000 members in Denton, Cooke, Wise, Montague and Clay counties in North Texas. To learn more, visit www.datcu.org or call (866) 387-8585.

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Making a Difference *(continued)*

■ SOUTH CAROLINA FEDERAL CREDIT UNION

SOUTH CAROLINA FEDERAL CREDIT UNION'S Mortgage Department is celebrating a successful year on the balance sheet and in the public eye.

South Carolina Federal, headquartered in North Charleston, S.C., was chosen as the winner of the "Real Estate/Mortgage Company" and finalist for "Professional Services/Bank/Credit Union" by the readers of Charleston's *Post and Courier* newspaper in its annual People's Choice Awards. The credit union was also selected as the "Best Financial Institution" and "Best Mortgage Company" by the readers of the weekly

Summerville (S.C.) Journal Scene in its Readers' Choice Awards.

These accolades speak to the dedication and high level of service provided by the 23-person department. In 2016, the mortgage department funded 1,373 units for more than \$232 million.

South Carolina Federal has more than 160,000 members and \$1.5 billion in assets. The credit union has 19 financial centers and ATMs throughout Charleston, Columbia, Georgetown and Florence. Visit scfederal.org for more information.

■ TELL US ABOUT YOUR NEWS

We publish news of credit union real estate industry honors, awards and recognitions of individuals and organizations. We also publish news of housing-related community recognitions, such as Habitat for Humanity projects and National Association of Realtors cooperative ventures.

Send your news to bob.dorsa@acuma.org and include who, what (be specific), when, where and, if desired, a head-and-shoulders photo (150 dpi) identifying the person being honored (name, title, organization). Deadlines are November 15 for the Winter Issue and May 15 for the Summer issue.

WELCOME NEW MEMBERS



ACUMA extends a warm welcome to its newest members, who join a community dedicated to helping credit unions put more members in homes through competitive mortgage-lending programs.

These new members are entitled to all the benefits of ACUMA's educational and networking organization, including events and knowledge shared through our website (www.acuma.org) and our magazine, the *Pipeline*.

Join ACUMA in wishing success to these new members:

CREDIT UNION MEMBERS

- Affinity Federal Credit Union
- Allegacy Federal Credit Union
- Americas Credit Union
- California Coast Credit Union
- Chartway Federal Credit Union
- Directions Credit Union
- Guardian Credit Union
- Houston Federal Credit Union
- Illinois Community Credit Union
- Interra Credit Union
- Pelican State Credit Union
- SAFE Credit Union
- Space Coast Credit Union
- State Employees' Credit Union
- Telhio Credit Union
- West Community Credit Union

CUSO MEMBERS

- Premier Lending
- Credit Union Title LLC

www.acuma.org